



Kent Local Medical Committee

Supporting list based personalised care, the partnership model and meaningful collaboration

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General Practice IT Outage Update

GP computer systems were fixed late yesterday (Sunday 21st July). Today GP practices will be dealing with the backlog, re-booking appointments, issuing prescriptions and checking investigation results which were unable to be viewed following the disruption to an estimated 34,000 appointments across Kent and Medway on Friday, as a result of the global IT outage. If you have a booked appointment attend your surgery as normal, unless otherwise advised by your practice. Please be patient with staff as practices catch up over the coming week.

Dr Andy Parkin
Medical Director

On behalf of Kent Local Medical Committee